

### **SellFee Cancellation Policy**

1. Customers may cancel orders made on the Services within fourteen (14) days of shipment, provided that they are returned to Company, unused, undamaged and in their original package. If Customer cancels the order before the products are sent to be handled for shipping, Customer shall receive a full refund. If Customer cancels after the products were sent to be handled for shipping, cancellation will be subject to and Customer will be responsible to send the products back to Company at Customer's expense.
2. In the event of products that arrived damaged to Customer, Customer shall be required to notify Company in writing and provide all relevant information, including a clear picture of the damaged product, within seventy two (72) hours of shipment. If the product is confirmed to be damaged upon receipt, Company may offer to reship a non-damaged product or refund the order. Customer shall be entitled to a refund if it does not approve Company's proposal to re-ship the order. Company may require that the damaged product will be sent back to its inspection, at Company's expense (if it was indeed damaged upon receipt).
3. Company reserves the right to change this policy at any time. Please check this policy before placing each order.
4. This policy is subject to the SellFee Terms of Use available at <http://www.sellfee.io/touc.pdf>.

Last date updated September 14, 2017.